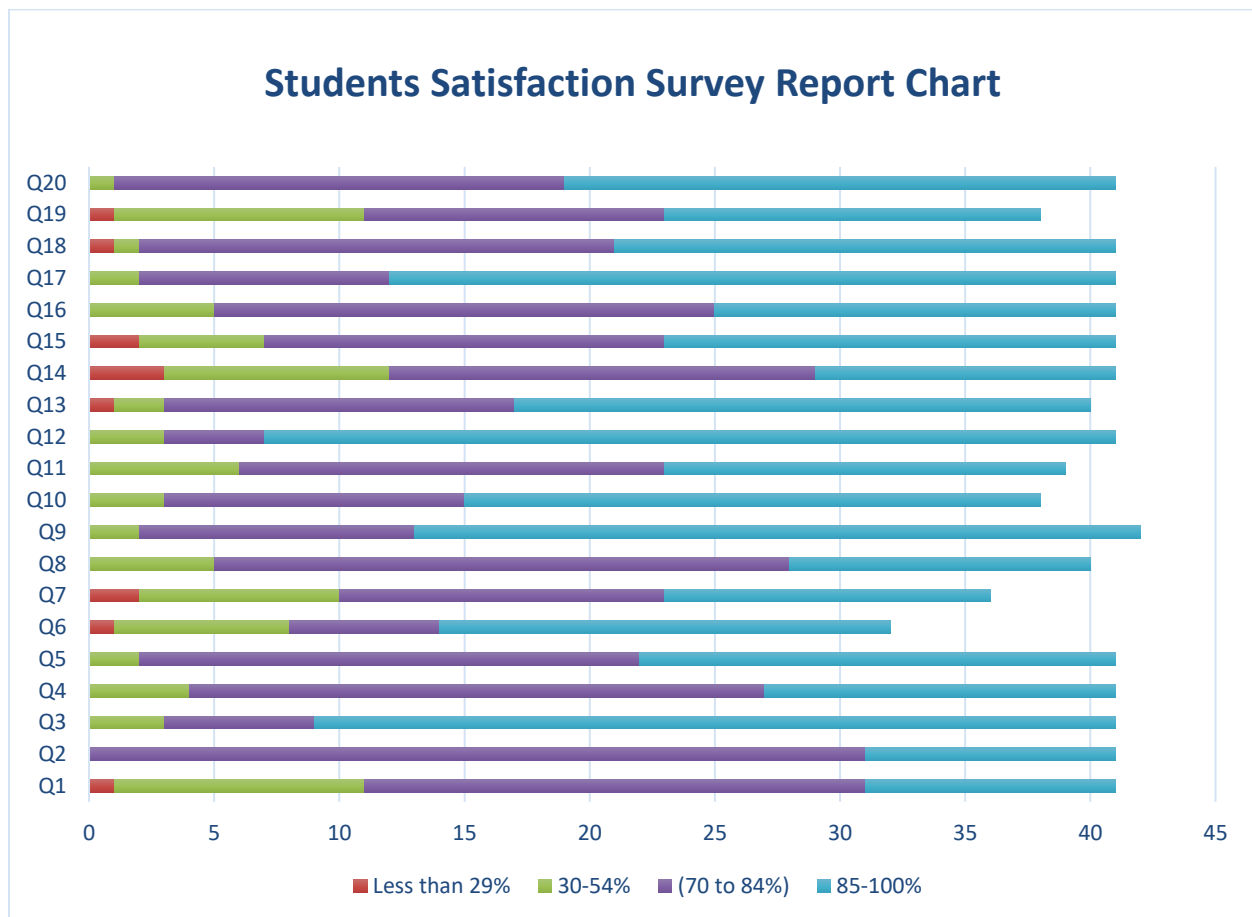




JG COLLEGE OF COMMERCE

NAAC AQAR 2020-21

2.7.1 STUDENTS' SATISFACTION SURVEY



The above chart reveals that majority students are immensely satisfied and happy with the quality of education being imparted to them and the level of facilities and infrastructure offered by the institute. We took a small sample of 50 students who had regularly attended the lectures, to conduct the satisfaction survey. Printed questionnaires carrying 20 questions based on NAAC guidelines were handed to the

students wherein they were not required to reveal their identity in manner whatsoever – be it their names or roll numbers. The intention was to remove any element of biasedness in their response to the questions. The Students Satisfaction Survey is meant to gauge students' comprehensive feedback about each and every facet of the college. In so far as teaching aspect is concerned, we have separately framed a feedback form to gauge their feedback about the teaching and learning outcomes.

The key findings and outcomes of the survey have been summarised here. Majority of the students are highly satisfied with the efforts and inputs received from the faculty members, in terms of syllabus completion, teachers' preparedness and communication, knowledge, approach, and their role in broadening their horizon and exposure to industry and real world practices. Teachers help students in carrying out SWOT analysis of their academic profiles and personalities as well. While, over 50% of the responding students aver that professors are skillful in using ICT tools for teaching and communication. Students enjoy the academic sessions also because the professors make the students aware of the expected outcomes of the undergraduate commerce programme and the career prospects they can pursue. Not confining to only academic activities, the students enthusiastically participate in the extra-curricular activities of the college. The college has a special venture called JGIEPS (JG Institute of English and Professional Studies) to sharpen their communication skill, life skills, people skills etc. which help them get industry ready and improve their employability as well. The students have suggested to set up a proper canteen on the campus and parking facility that is near to the college.