

2.7.1

STUDENTS' SATISFACTION SURVEY

The key findings and outcomes of the survey have been summarised here. Most of the student respondents fall in the age group of 18-22. The survey has been equally responded to by both the genders and hence gender-neutral. Almost 80% respondents opine that the professors duly complete their syllabus. Majority of the students are highly satisfied with the efforts and inputs received from the faculty members, in terms of syllabus completion, teachers' preparedness and communication, knowledge, approach, and their role in broadening their horizon and exposure to industry and real world practices.

The students agree that the college a well-placed internal evaluation process used by teachers. Students are happy with the feedback that the professors shared with them regarding college assignments. The college is doing exceedingly well in terms of supporting and promoting students for various internship and students exchange programmes as also industrial and field visits. Over 80% of the respondents opine that the teachers help students in carrying out SWOT analysis of their academic profiles and personalities as well. Close to 90% students make the most of the opportunities provided by the college for them to learn and grow. The survey reveals that most of the times, the professors follow up with the students to see to it that the tasks assigned to them are completed. Majority students feel that the teachers explain the concepts through proper illustrations and by discussing their applicability. The college regularly collects feedback from the students to gauge the quality of teaching and necessary suggestions are passed on to the faculty members by the principal. Over 80% of the responding students aver that professors are skillful in using ICT tools for teaching and communication. Teachers pose hypothetical problems before the students and encourage students to participate in the class discussion.

Tally accounting software is taught to the students by actually recording accounting transaction on a computer. The students also learn as to how to solve problems related to statistics such as co-relation, regression and time-series using the Microsoft Office program. Personality development lectures, foreign-language course, Yoga and meditation, national ethics, quiz workshops, photography workshops, environment awareness programs etc. are regularly conducted by the college and the same is revealed by the survey. The college has a special venture called JGIEPS (JG Institute of English and Professional Studies) to sharpen their communication skill, life skills, people skills etc. which help them get industry ready and improve their employability as well. The college has an active placement cell through students get opportunities to work. Students enjoy the academic sessions also because the professors make the students aware of the expected outcomes of the undergraduate commerce programme and the career prospects they can pursue. Not confining to only academic

activities, the students enthusiastically participate in the extra-curricular activities of the college. The students have suggested to make the lectures available online for which the college have started its own YouTube channel and a special Mobile application called "Vidyaa" has been offered to the students. Students are happy with the safety, security, cleanliness of toilets and classrooms, drinking water facility, administrative support offered by the college. The examination committee ensures that the students get their results and internal marks on time. The college offers excellent sports infrastructure and students request for a proper canteen on the campus. The college ensures that the students' grievances are regularly redressed and their scholarship amounts are disbursed in a timely manner.

Student satisfaction survey

* Required

1. Please confirm this is the first and only time you answer this survey. *

Mark only one oval.

Yes

No

2. Age *

3. College name *

4. Gender *

Mark only one oval.

Female

Male

Transgender

5. What degree program are you pursuing now? *

Mark only one oval.

- Bachelor's
- Master's
- MPhil
- Doctorate
- Other: _____

6. What subject area are you currently pursuing? *

Mark only one oval.

- Arts
- Commerce
- Science
- Professional
- Other: _____

Skip to question 7

Survey on teaching and learning process

7. How much of the syllabus was covered in the class? *

Mark only one oval.

- 85 to 100%
- 70 to 84%
- 55 to 69%
- 30 to 54%
- Below 30%

8. How well did the teachers prepare for the classes? *

Mark only one oval.

- Thoroughly
- Satisfactorily
- Poorly
- Indifferently
- Won't teach at all

9. How well were the teachers able to communicate? *

Mark only one oval.

- Always effective
- Sometimes effective
- Just satisfactorily
- Generally ineffective
- Very poor communication

10. The teacher's approach to teaching can best be described as

Mark only one oval.

- Excellent
- Very good
- Good
- Fair
- Poor

11. Fairness of the internal evaluation process by the teachers. *

Mark only one oval.

- Always fair
- Usually fair
- Sometimes unfair
- Usually unfair
- Unfair

12. Was your performance in assignments discussed with you? *

Mark only one oval.

- Every time
- Usually
- Occasionally/Sometimes
- Rarely
- Never

13. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students. *

Mark only one oval.

- Regularly
- Often
- Sometimes
- Rarely
- Never

14. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth. *

Mark only one oval.

- Significantly
- Very well
- Moderately
- Marginally
- Not at all

15. The institution provides multiple opportunities to learn and grow. *

Mark only one oval.

- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

16. Teachers inform you about your expected competencies, course outcomes and program outcomes. *

Mark only one oval.

- Every time
- Usually
- Occasionally/Sometimes
- Rarely
- Never

17. Your mentor does a necessary follow-up with an assigned task to you. *

Mark only one oval.

- Every time
- Usually
- Occasionally/Sometimes
- Rarely
- I don't have a mentor

18. The teachers illustrate the concepts through examples and applications. *

Mark only one oval.

- Everytime
- Usually
- Ocassionaly/Sometimes
- Rarely
- Never

19. The teachers identify your strengths and encourage you with providing right level of challenges. *

Mark only one oval.

- Fully
- Reasonably
- Partially
- Slightly
- Unable to

20. Teachers are able to identify your weakness and help you to overcome them. *

Mark only one oval.

- Everytime
- Usually
- Ocasionally/Sometimes
- Rarely
- Never

21. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process. *

Mark only one oval.

- Strongly disagree
- Disagree
- Neutral
- Agree
- Strongly agree

22. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences. *

Mark only one oval.

- To a great extent
- Moderate
- Some what
- Very little
- Not at all

23. Teachers encourage you to participate in extra curricular activities. *

Mark only one oval.

- Strongly disagree
- Disagree
- Neutral
- Agree
- Strongly agree

24. Efforts are made by the institute/teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work. *

Mark only one oval.

- To a great extent
- Moderate
- Somewhat
- Very Little
- Not at all

25. What percentage of teachers use ICT tools such as LCD projectors, multimedia, etc. while teaching. *

Mark only one oval.

- Above 90%
- 70 -89%
- 50-69%
- 30-49%
- Below 29%

26. The overall quality of teaching-learning process in your institute is very good. *

Mark only one oval.

- Strongly agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

27. Give three observation/suggestions to improve the overall teaching -learning experience in your institution. *

Feedback on Infrastructure
Facilities

Rate from 1-5 (5 being the best and 1 being the worst)

28. How are the library facilities? *

Mark only one oval.

- 5
- 4
- 3
- 2
- 1

29. How are the Computer Facilities? *

Mark only one oval.

5

4

3

2

1

30. How are the Extra curricular activities? *

Mark only one oval.

5

4

3

2

1

31. How are the Sports Facilities? *

Mark only one oval.

5

4

3

2

1

32. How are the canteen facilities? *

Mark only one oval.

5

4

3

2

1

33. How are the internet facilities? *

Mark only one oval.

5

4

3

2

1

34. How is safety and security in campus? *

Mark only one oval.

5

4

3

2

1

35. How is cleanliness of toilets? *

Mark only one oval.

5

4

3

2

1

36. How are drinking water facilities? *

Mark only one oval.

5

4

3

2

1

37. How is the cleanliness of the classrooms? *

Mark only one oval.

5

4

3

2

1

Feedback on Administration

38. Are college office services helpful in administrative matters? *

Mark only one oval.

- Strongly disagree
- Disagree
- Neutral
- Agree
- Strongly agree

39. Do you receive Internal marks statements on time? *

Mark only one oval.

- Yes
- No
- Maybe

40. Are you making use of Social Services in the Institution? *

Mark only one oval.

- Yes
- No
- Maybe

41. Do you think your grievances are redressed? *

Mark only one oval.

- Yes
- No
- Maybe

42. How is the functioning of the placement cell in the institution? *

Mark only one oval.

- Best
- Good
- Neutral
- Bad

43. Is the disbursement of scholarship done timely by institution? *

Mark only one oval.

- Yes
- No
- Maybe

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Google Forms

Student satisfaction survey

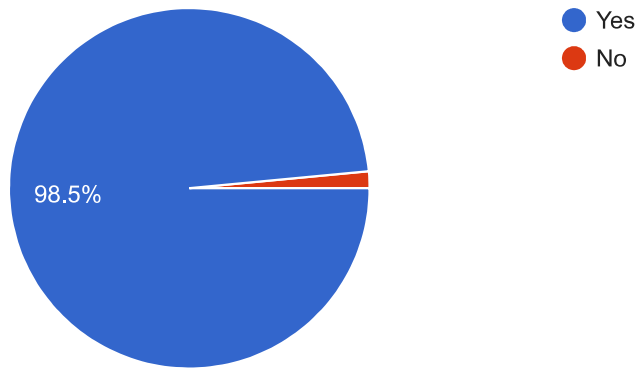
266 responses

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Please confirm this is the first and only time you answer this survey.

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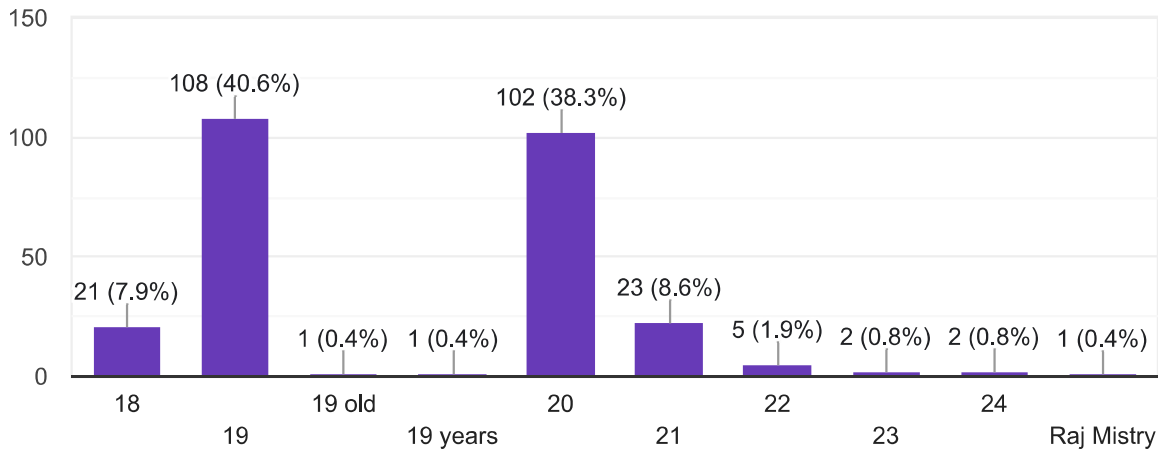
266 responses



Age

 Copy

266 responses



College name

266 responses

Jg college of commerce

JG college of commerce

JGCC

Jgcc

Jg college of commerce

JG College of Commerce

JG COLLEGE OF COMMERCE

JG COLLEGE OF COMMERCE

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Jgcc

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J G COLLEGE OF COMMERCE

Jg College of Commerce

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Jg commerce college

JG commerce college

J G College of Commerce

J.G.C.C

JG college of Commerce

J.G.group of colleges

Jg international college

JG Collège of commerce

Jg college

Jg collage

J.G College of Commerce

Jg commerce college

J G College of commerce

Chetan Vachheta

J.G. College of Commerce

J. G college of commerce

Jgcc commerce college

JG group of college

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J.G. COLLEGE OF COMMERCE

JG of Commerce

JG COLLAGE OF COMMERCE

J. G. College Of Commerce

J g commerce college

J. G. College of commerce

JG

JG COMMERCE COLLEGE

JG Collage of Commerce

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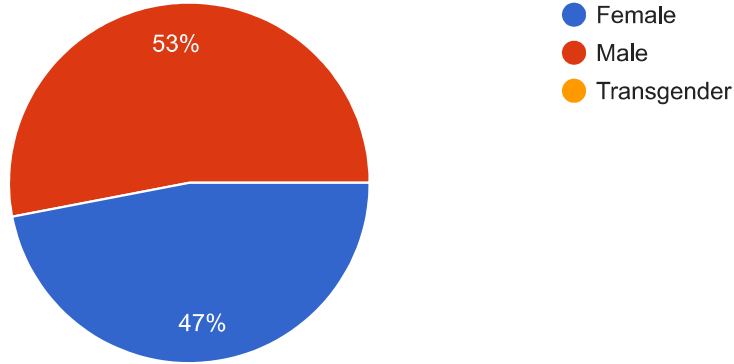
J g college



Gender

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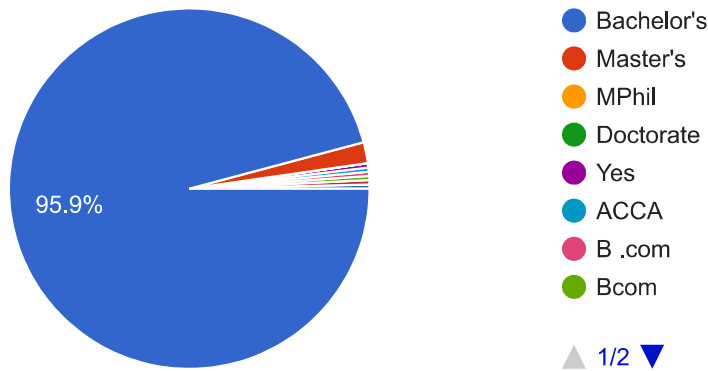
266 responses



What degree program are you pursuing now?

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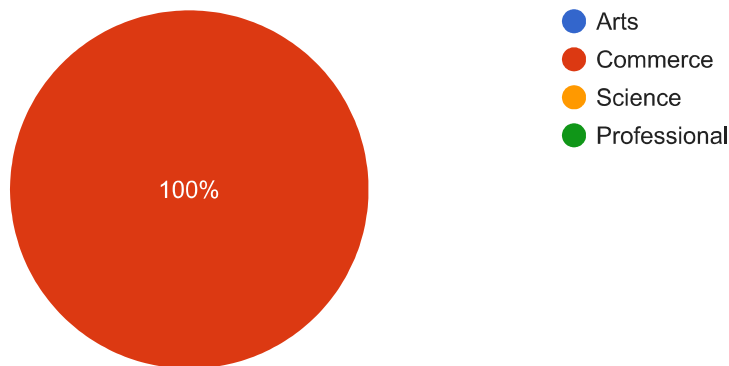
266 responses



What subject area are you currently pursuing?

 Copy

266 responses



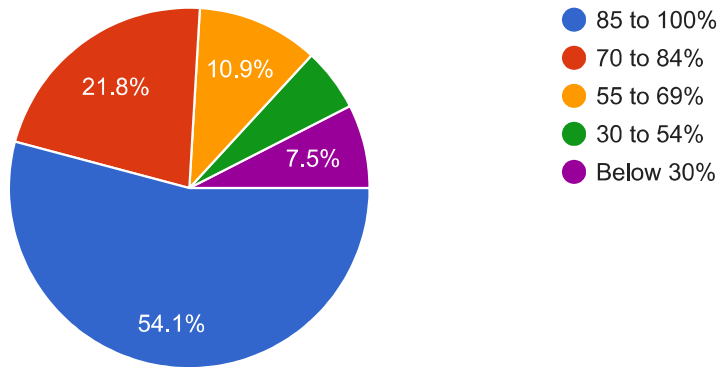
Survey on teaching and learning process



How much of the syllabus was covered in the class?



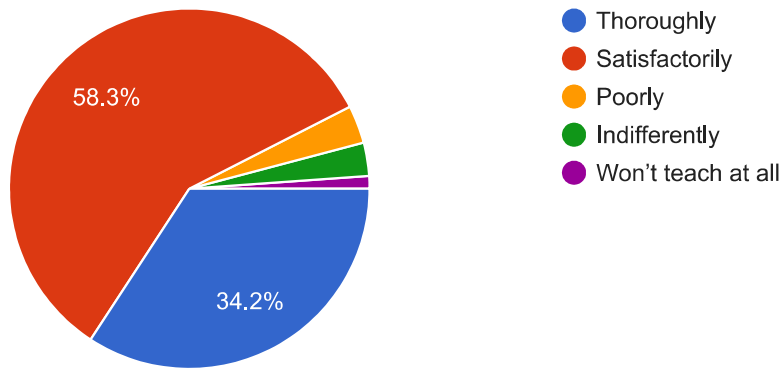
266 responses



How well did the teachers prepare for the classes?



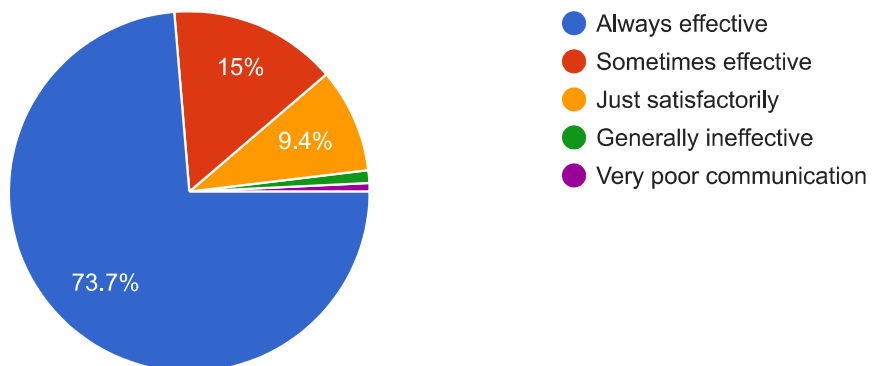
266 responses



How well were the teachers able to communicate?



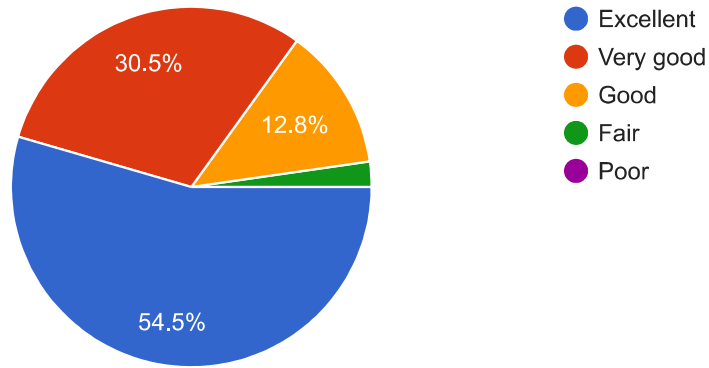
266 responses



The teacher's approach to teaching can best be described as



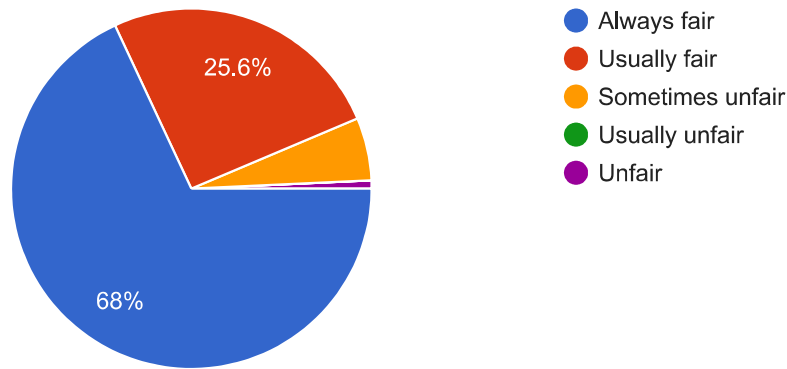
266 responses



Fairness of the internal evaluation process by the teachers.



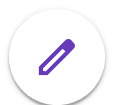
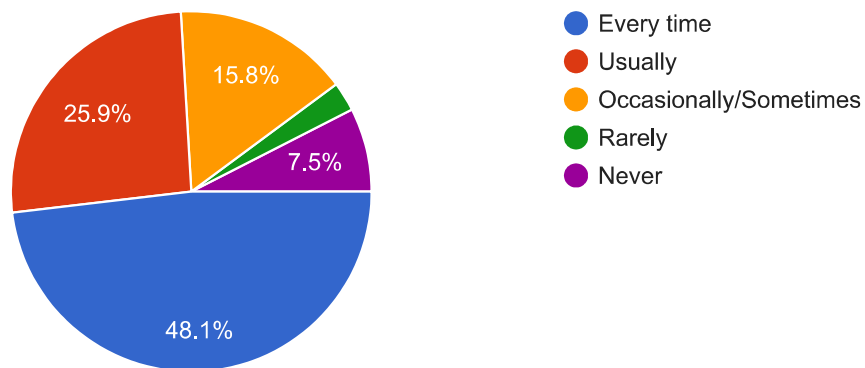
266 responses



Was your performance in assignments discussed with you?



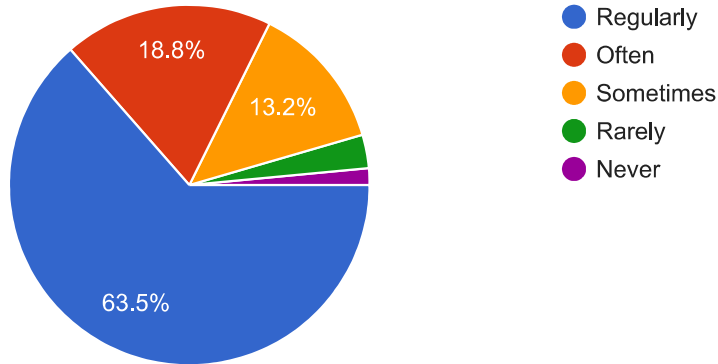
266 responses



The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.



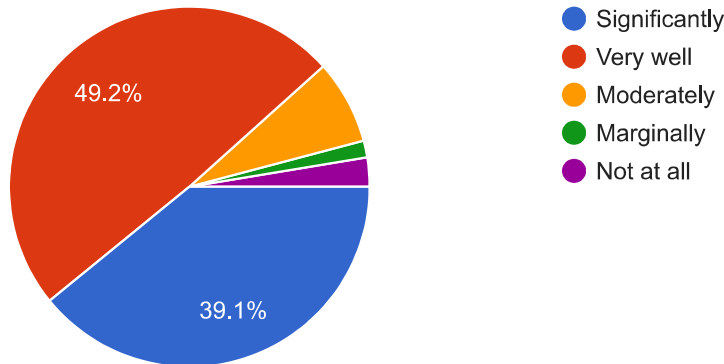
266 responses



The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.



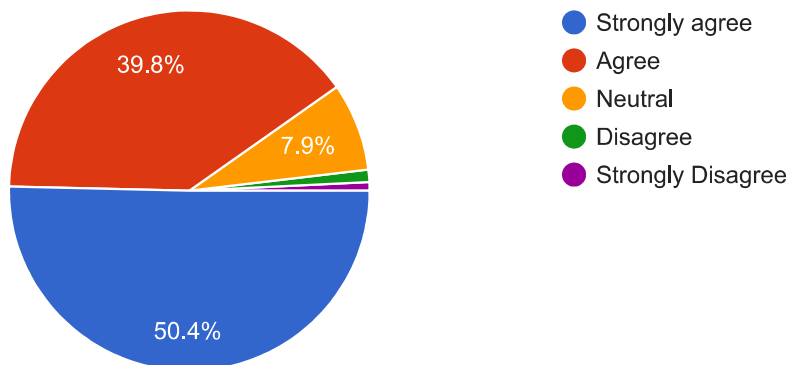
266 responses



The institution provides multiple opportunities to learn and grow.



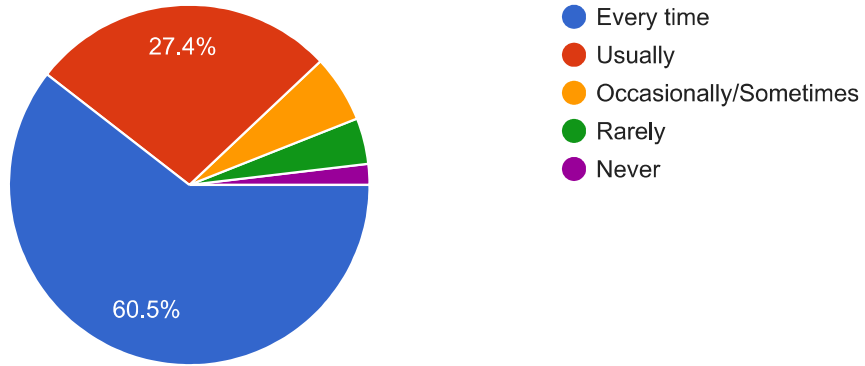
266 responses



Teachers inform you about your expected competencies, course outcomes and program outcomes.



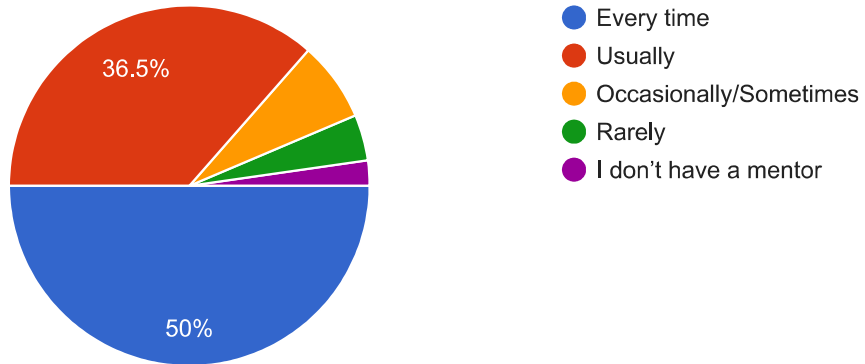
266 responses



Your mentor does a necessary follow-up with an assigned task to you.



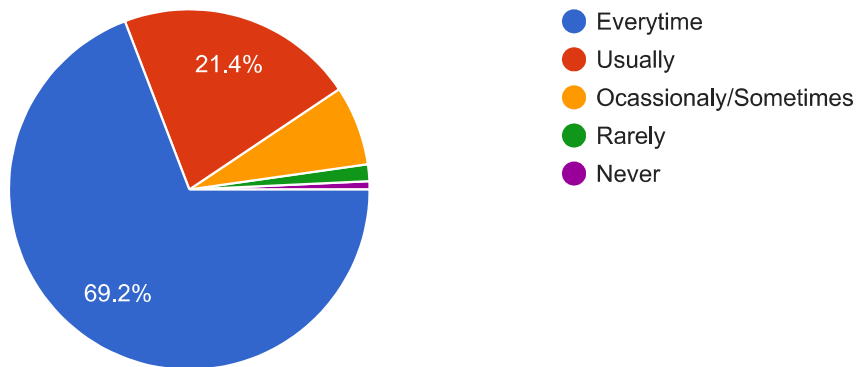
266 responses



The teachers illustrate the concepts through examples and applications.



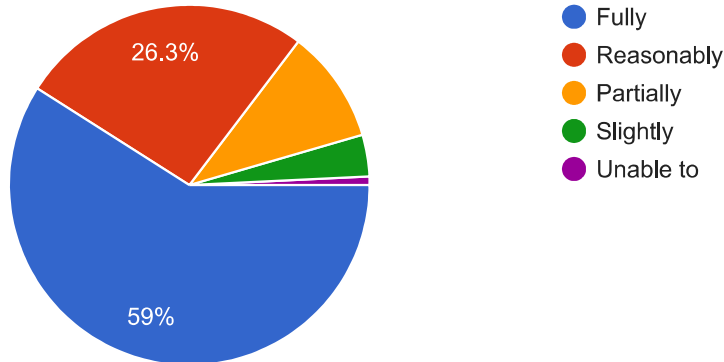
266 responses



The teachers identify your strengths and encourage you with providing right level of challenges.



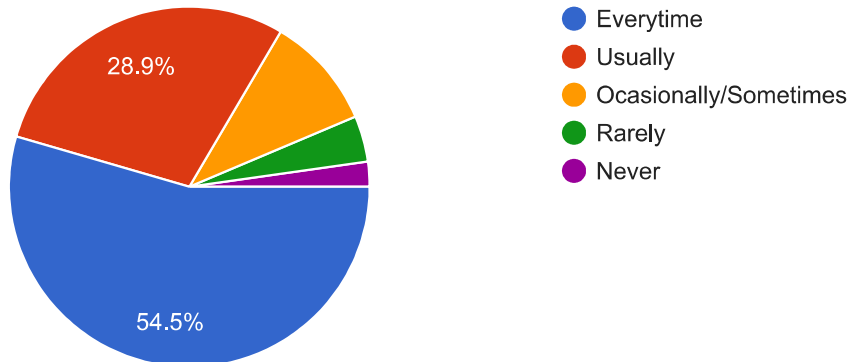
266 responses



Teachers are able to identify your weakness and help you to overcome them.



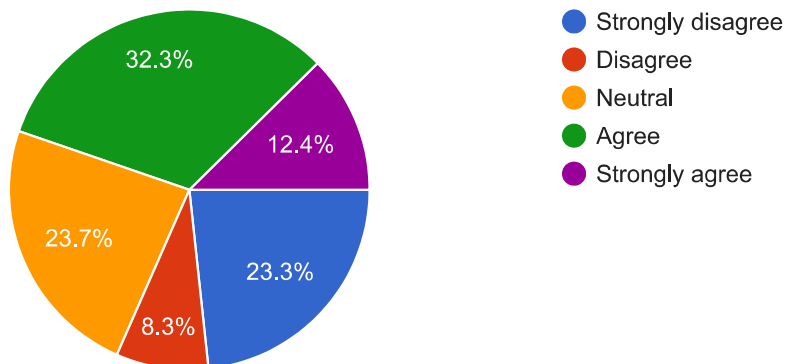
266 responses



The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.



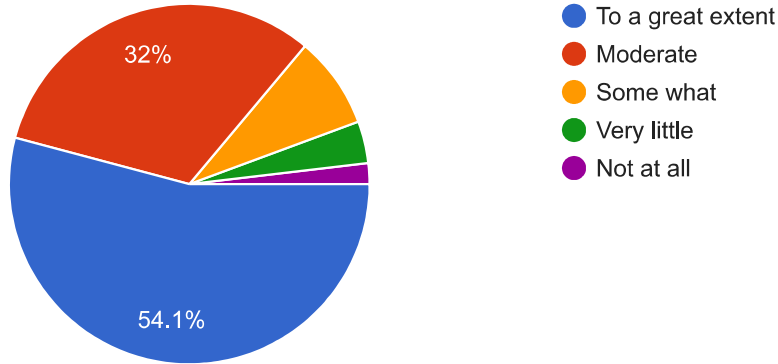
266 responses



The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.



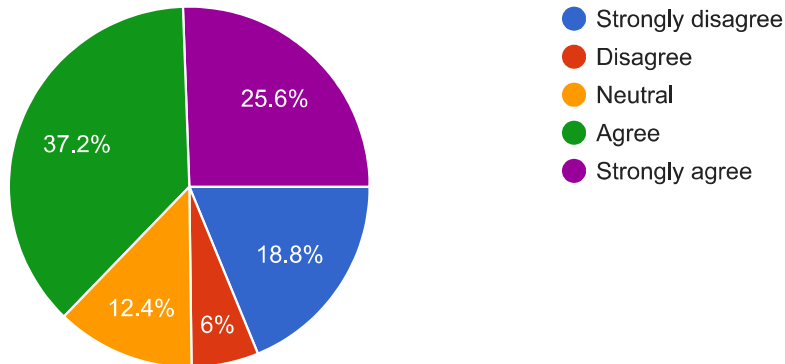
266 responses



Teachers encourage you to participate in extra curricular activities.



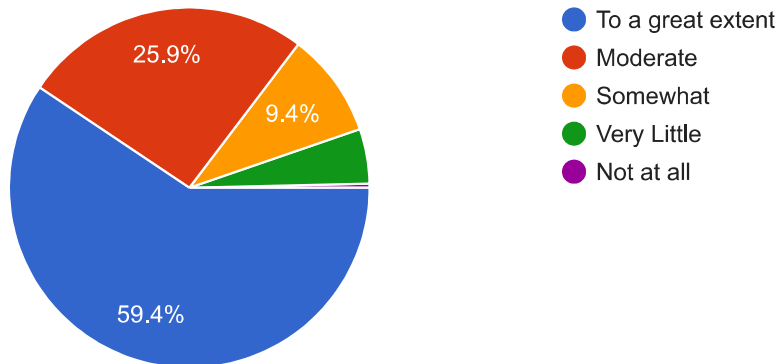
266 responses



Efforts are made by the institute/teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.



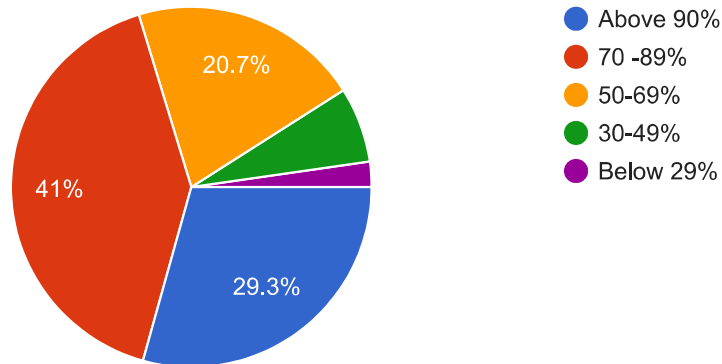
266 responses



What percentage of teachers use ICT tools such as LCD projectors, multimedia, etc. while teaching.



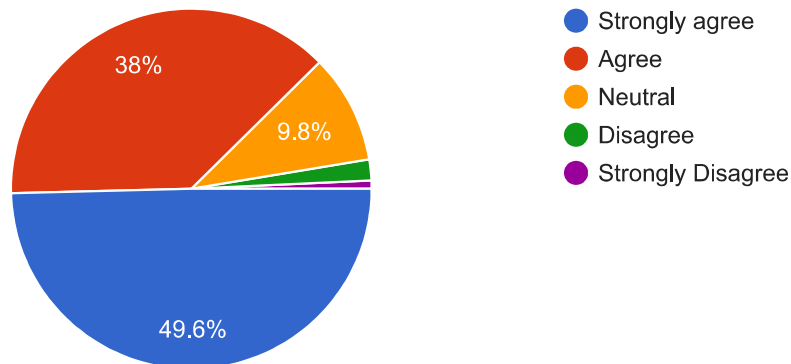
266 responses



The overall quality of teaching-learning process in your institute is very good.



266 responses



Give three observation/suggestions to improve the overall teaching -learning experience in your institution.

266 responses

Nothing

No

.

Good

Good

Excellent

Nothing

No suggestions

-

Yes

None

Make it effective

No suggestions

Good learning experience

Everything is perfect

Nice

Amazing

idk

It's too good



Good teaching

A

Good teaching ,encourage students

Best

The college is good . Have nothing to say as suggestions.

Wonderful experience at jgcc

Use ppts and board as per requirement.

To much good

Focus

Best learning about new things outside study and helps also in study as well as

Satisfied

Be student Centric not the topper, uplift the weak student not only intellegent student, make exams conceptual

Fds

Allover experience is good in college...so I guess there is no suggestions for improvement of teaching

Everything is reasonable enough

To teach the students with the help of practical life

Not a suggestion required

Nthing

communicate to all students with medium study type

Noo



Nothing that much

Teachers know the best

No change for I'm satisfied

They should make the learning more efficient

No suggestions needed.

All teachers are very nice and no suggestions are there

More extra curricular activity

To teach on projector

Giving good attention towards the students

Good Relations

Increasing practically knowledge

There is no suggestion, everything is perfect.

Provide online video lectures too

Explain the topics clearly, use different multimedia for well understanding, make friendly nature with the students so they can excited while attending your lectures

They should explain the concepts more in detail

Everything is good

Every time a new course our event is there, we are always updated. There are a number of extra curricular activities to participate in. The teachers are always helpful.

They should also upload online lectures

No burden no stress and communication should be properly teachers and students

To make students attentive by catching up with their mental stanza as it is morning college

use example



...

NA

I don't think of as it is perfect

Strongly agree , satisfied,very effective learning

No suggestions everything is good about my college teachers

Na

No suggestions, Thank you 👍

It is very good

One to one conversations about career planning & building up a strong aptitude for jobs for students would be nice

Must improve your sports Activities

No coments needed

Not at all .I am satisfied with the way of their teaching

No suggestionthey are perfect

—

The college is really doing great for its students. The teachers are really supportive and encouraging students towards their academic success.

I think college should hire some experience professor

It's very good

Improve our learning skills

Sports ground

All people are very nice and gentle



Student's point of view to understand the subject or topic

1. Explaining with real world example 2.be more active with online approaches

For weak students give time and teach them

All good

Everything is perfect

Add develop the future skills

No suggestion

All is perfect

Be comfortable the students with the language, if any student don't much understand the english language you can continue with a suitable language

I observed that mostly things that are needed for students, institute is giving us.

Make the syllabus more practically applicable. Share experiences.

All faculty are good

Nothing want to change

Teaching style of the institution is very good.

The teachers need to consider asking students about the topic they're going to teach. They also can teach us how this is going to be helpful in practical world. Other than this Industrial visit also be beneficial for student to gain practical knowledge.

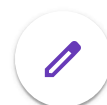
Government should provide digital learning platforms and devices

Government should provide digital learning platform and devices.

To use more technology

112 more responses are hidden

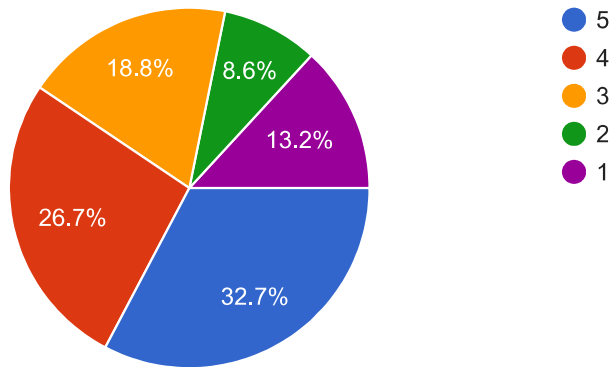
Feedback on Infrastructure Facilities



How are the library facilities?



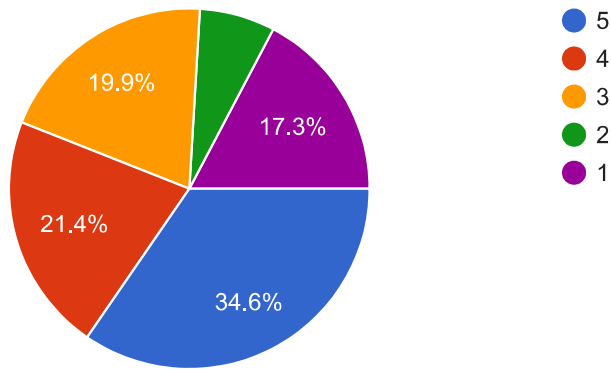
266 responses



How are the Computer Facilities?



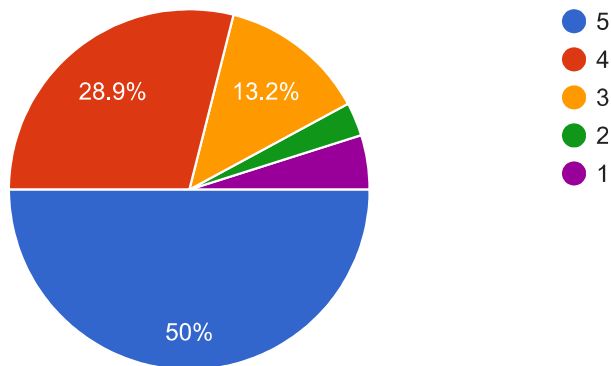
266 responses



How are the Extra curricular activities?



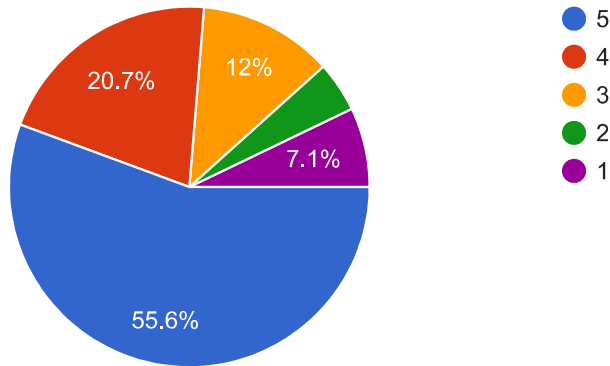
266 responses



How are the Sports Facilities?



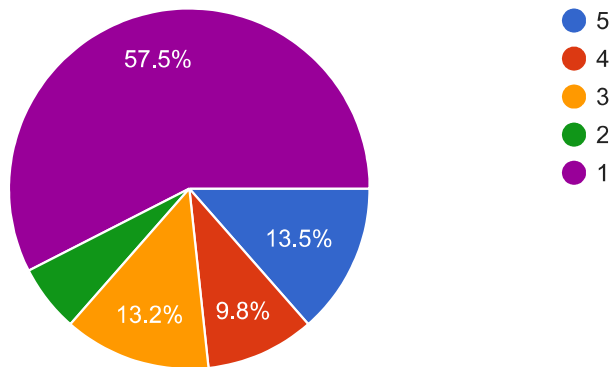
266 responses



How are the canteen facilities?



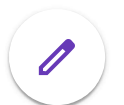
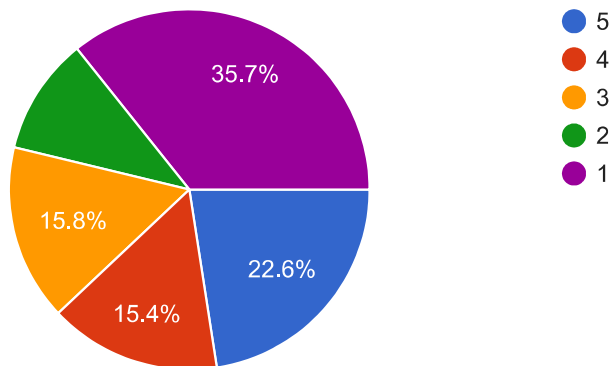
266 responses



How are the internet facilities?



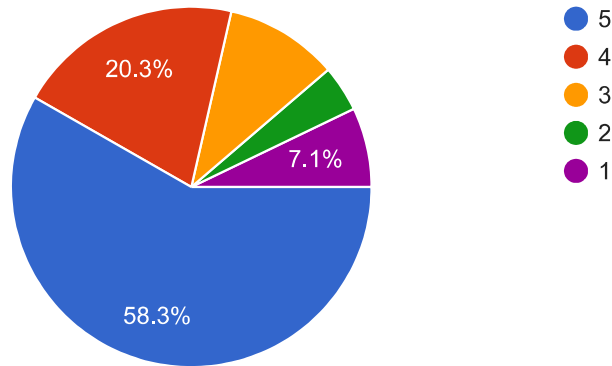
266 responses



How is safety and security in campus?



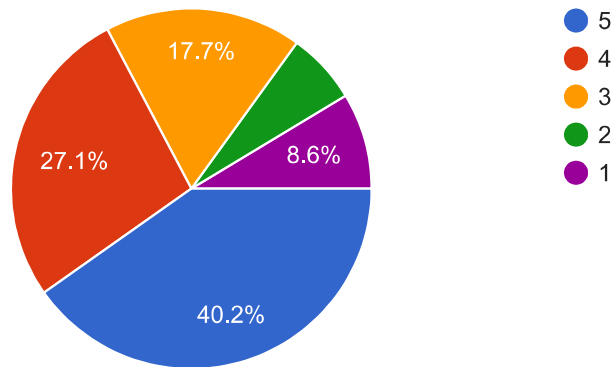
266 responses



How is cleanliness of toilets?



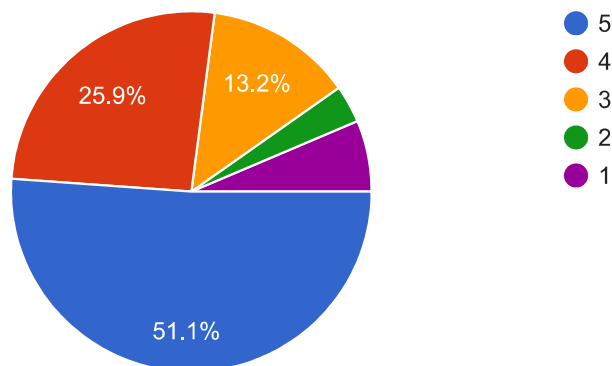
266 responses



How are drinking water facilities?



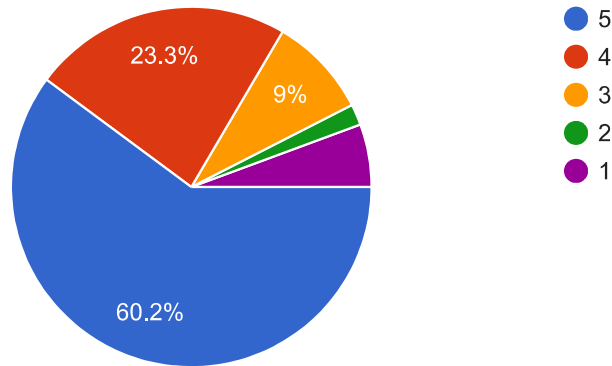
266 responses



How is the cleanliness of the classrooms?



266 responses

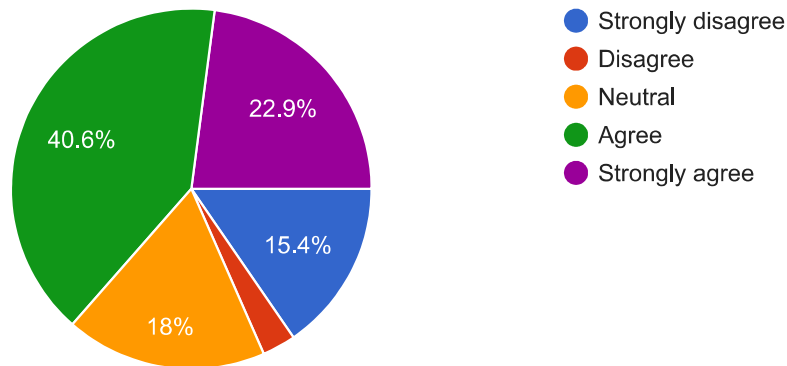


Feedback on Administration

Are college office services helpful in administrative matters?



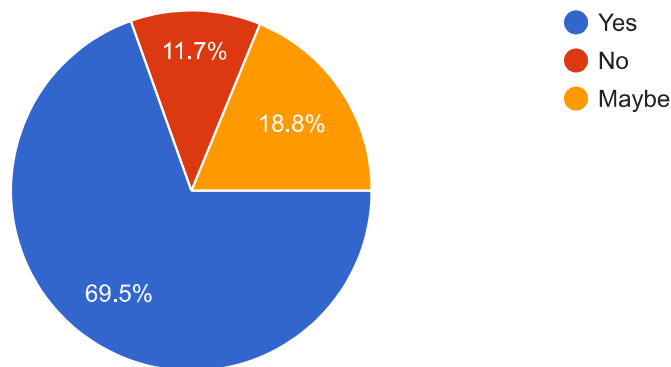
266 responses



Do you receive Internal marks statements on time?



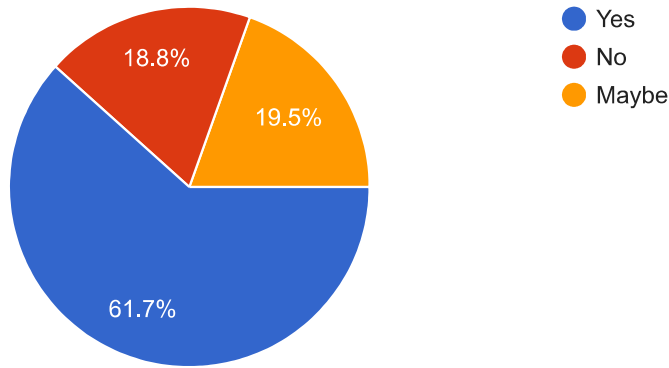
266 responses



Are you making use of Social Services in the Institution?



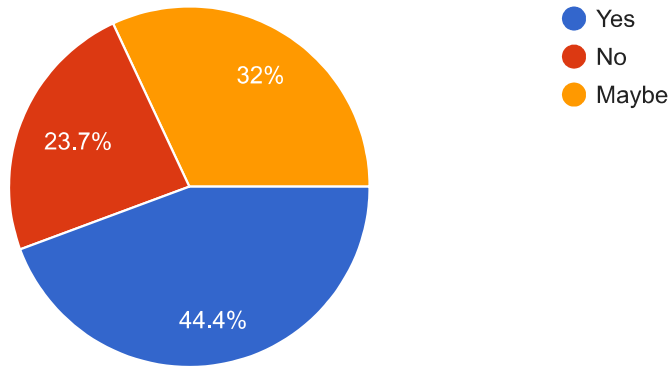
266 responses



Do you think your grievances are redressed?



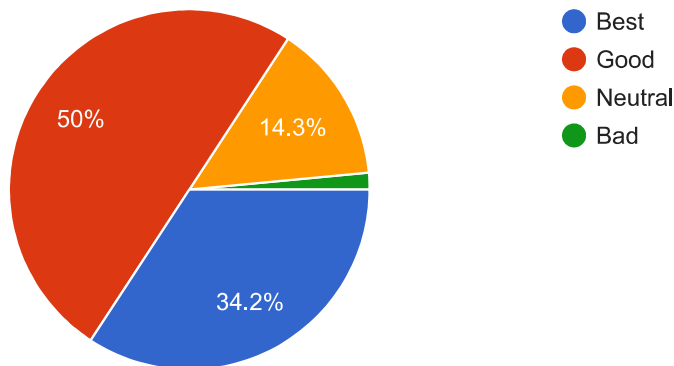
266 responses



How is the functioning of the placement cell in the institution?



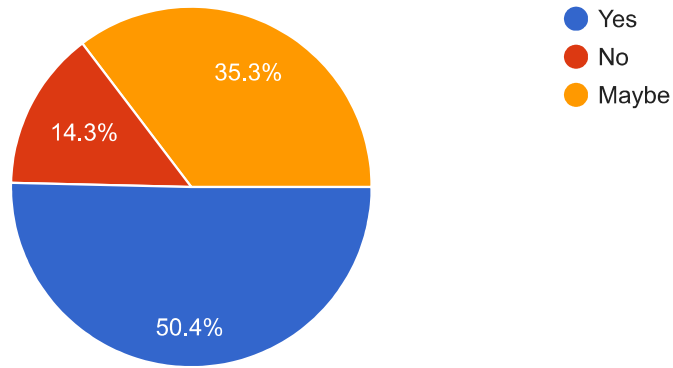
266 responses



Is the disbursement of scholarship done timely by institution?



266 responses



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